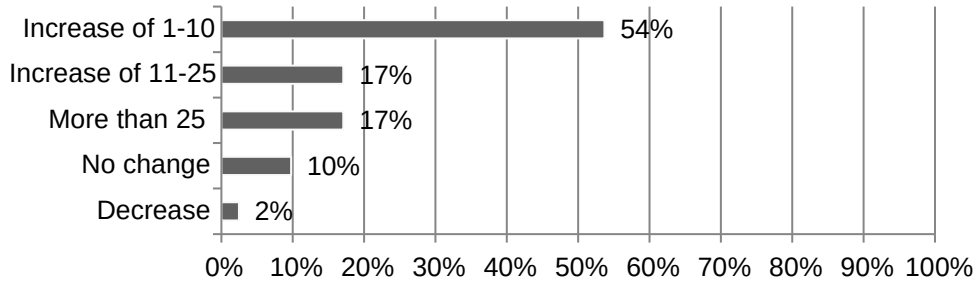
2020 Construction Outlook Survey Results

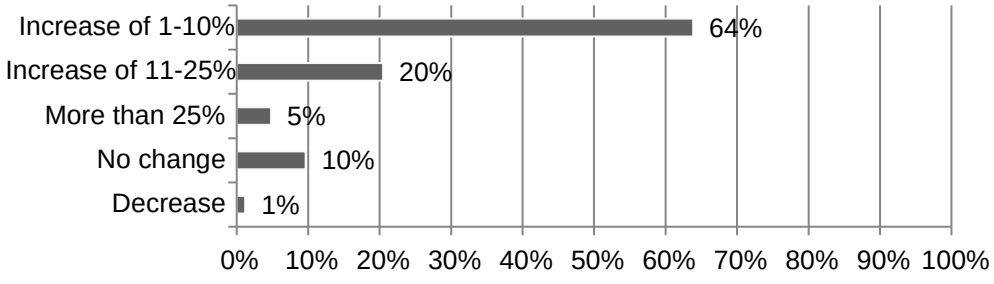
	63%	6%	31%	56%		20%
Transportation (e.g., transit, rail, airport)	54%	5%	41%	49%		20%
Water/Sewer	47%	5%	47%	42%		25%
Higher Education	43%	9%	48%	34%		16%
K-12 School	44%	10%	46%	33%		20%
Federal (e.g., VA, GSA, USACE, NAV	49%	17%	34%	32%		17%
Power	38%	6%	56%	31%		17%
Manufacturing	43%	14%	43%	29%		11%
Hospital	44%	17%	40%	27%		20%
Multifamily Residential	44%	18%	38%	26%		11%
Retail, Warehouse, Lodging	35%	14%	51%	21%		10%
				67%		17%

*Net equals difference between number of “Higher” and “Lower” responses as percent of total.

2. What numerical change do you expect in your headcount in 2020?



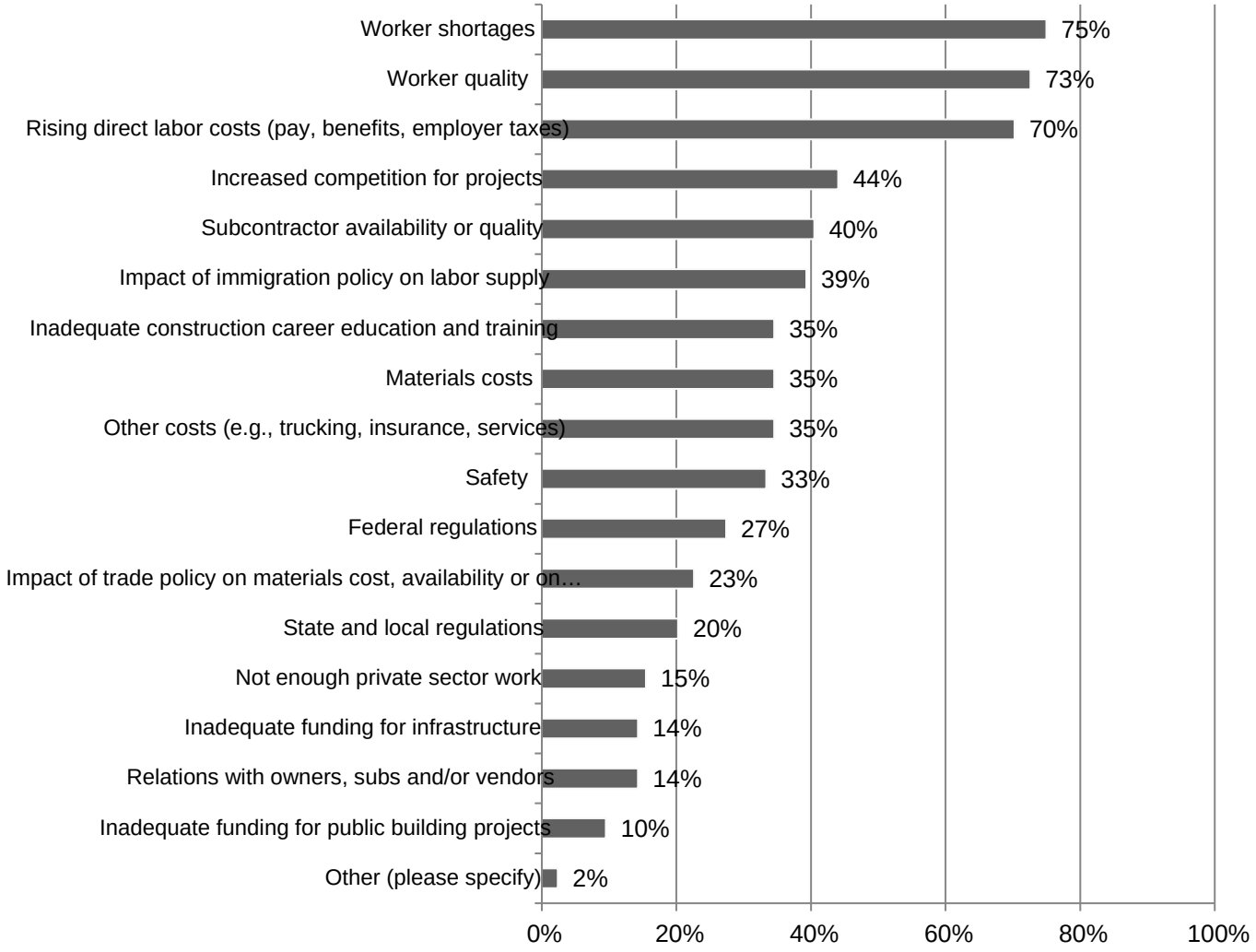
3. What percentage change do you expect in your headcount in 2020?



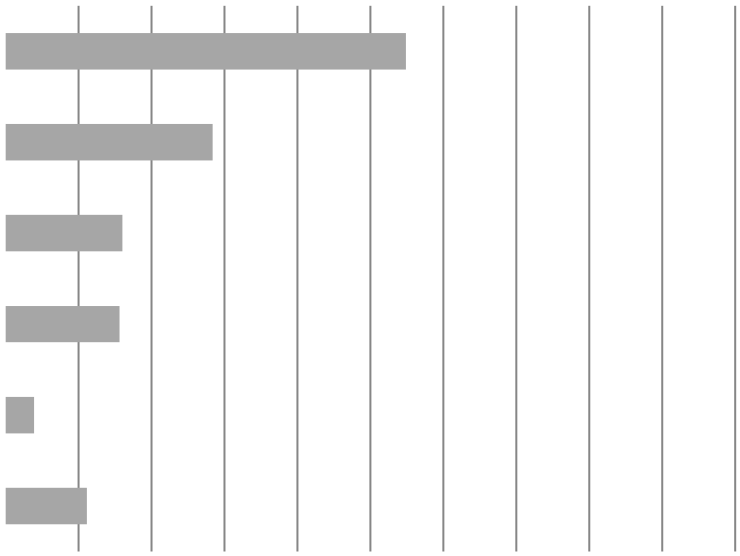
7. If your firm is experiencing staffing challenges, how would you describe the impact on your projects? (mark all that apply)

8. In the last year, what has your firm done to invest in the training and developme

10. What are your biggest concerns for 2020 (mark all that apply)?



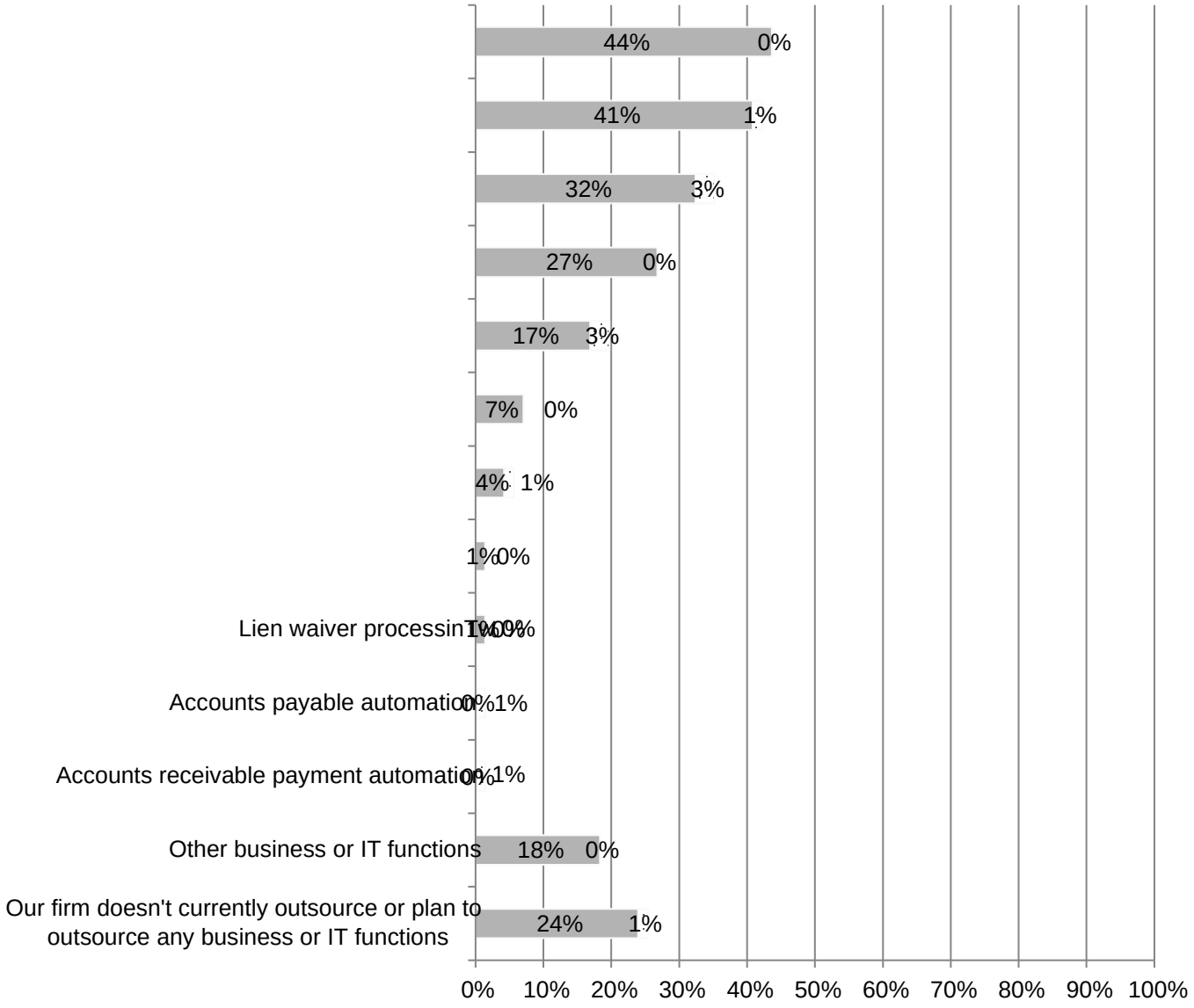
11. What challenges, if any, do you see regarding the safety and health of your firm's workers? (mark all that apply)



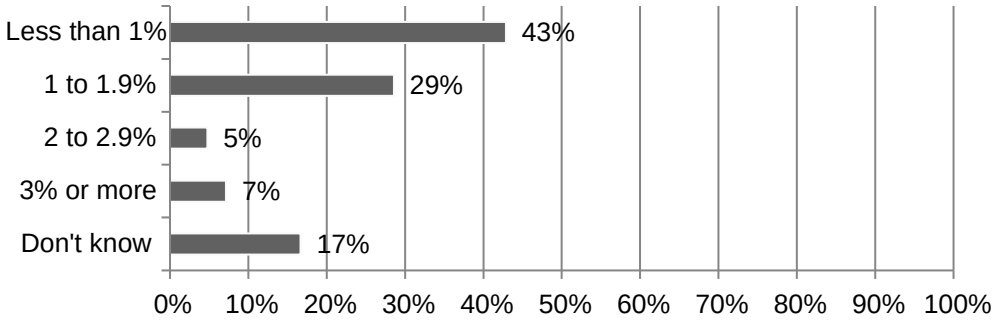
12. What change do you expect in 2020 in the number of your firm’s projects that involve Building Information Modeling (BIM)?

13. What is your firm using BIM for? (mark all that apply)

15. What business or IT functions does your firm outsource or plan to outsource to a technology provider? (mark all that apply)



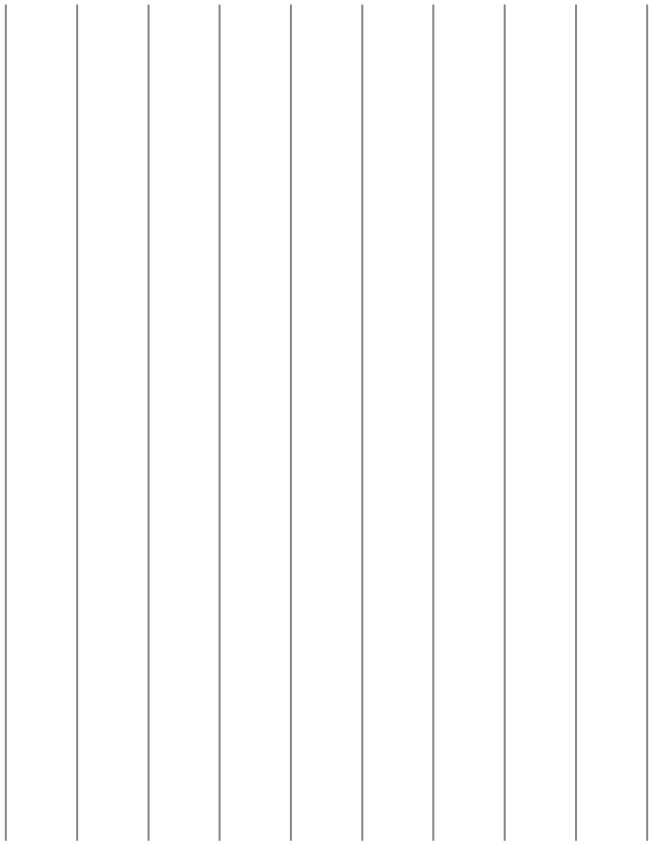
16. Approximately what percent of your firm's gross annual revenue is spent on IT?



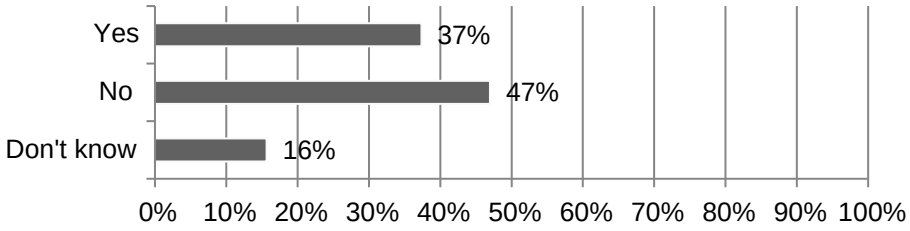
17. Compared to 2019, how will your firm's 2020 investment in IT change?

18.

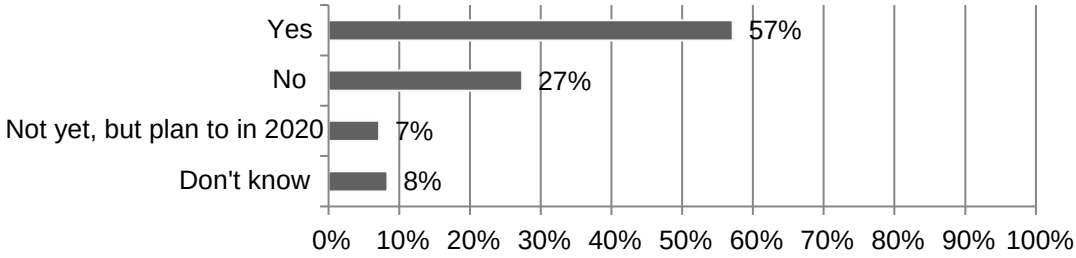
19. How does your company plan to use mobile software technology? (mark all that apply)



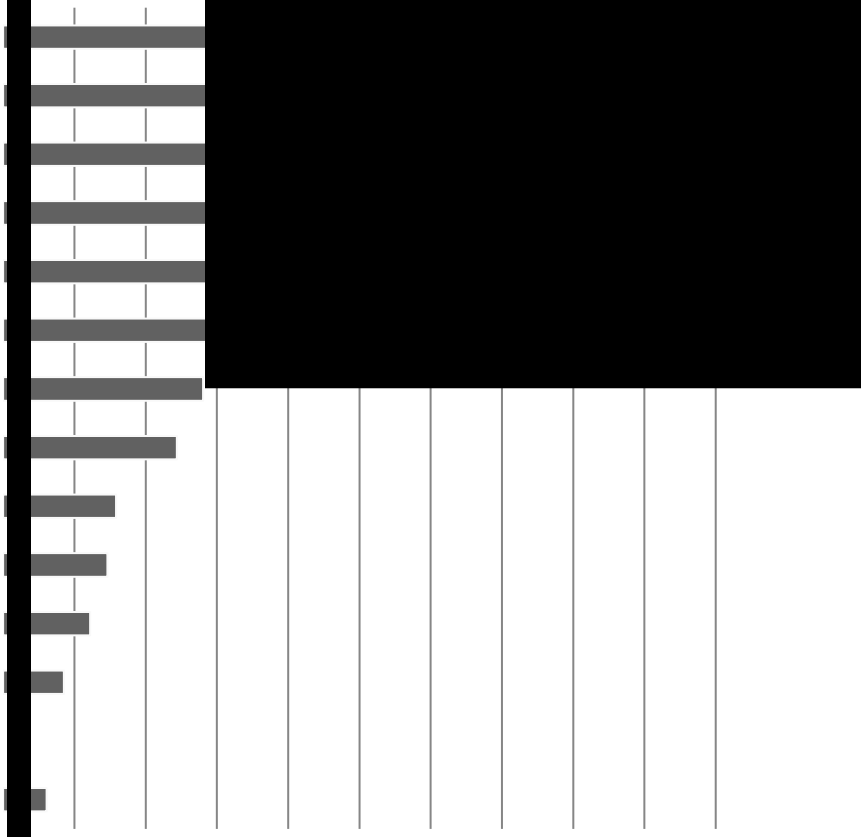
20. Does your firm currently have a mobile security plan in place?



21. Does your firm currently have a formal IT plan to support your business objectives?



22. What are your biggest IT challenges? (mark all that apply)



23. Does your firm use cloud-hosted technology in any of the following ways (mark all that apply)?

24. What best describes your firm?

25. When you self-perform construction work, do you operate as a union contractor or an open shop contractor?

26. Estimate the total dollar amount of work your firm performed in 2019:

27. How many total employees does your firm employ at all of its locations?